



Patient  
Assistance

AR Assist™ Patient Assistance  
Phone: 1-877-448-4766 | Fax: 1-888-354-4856

## Action Required: Register for the AR Assist Provider Portal Today!

American Regent created AR Assist in support of our mission to ensure that patients have access to the medications they need. We are committed to ensuring that your experience with our patient assistance and reimbursement support program is convenient, easy, and accessible. That is why last year, we introduced the AR Assist Healthcare Provider Portal.

This year, **effective June 30, 2025**, the AR Assist HCP provider portal will be the required method for submitting patient assistance and reimbursement support program requests. We're confident that this transition will allow us to provide an even higher level of support to you and the patients you serve.

The AR Assist HCP Provider Portal provides a number of advantages including:



**Ease of Access:** Submit unlimited requests 24/7



**Simplified Process:** Electronic signatures replace the need for wet signatures from patients and healthcare providers



**Efficient Facility Management:** Manage multiple facilities under one profile and reuse stored patient, provider, and facility information



**Real-Time Case Tracking:** Monitor the status of cases for all support types such as Benefit Verifications and Patient Assistance Program applications through the Case Summary section without having to call the hotline. For Product Shipment Requests, you can also view relevant tracking and shipping details



**Streamlined Submissions:** Input all required information from the start to avoid missing information



**Seamless Document Management:** Upload documents anytime without delays



**Team Accessibility:** Register multiple users to maintain access, even with staff transitions

We encourage you to register right away to avoid any potential delays or disruptions in patient assistance and reimbursement support. Visit [www.portal.ar-assist.com](http://www.portal.ar-assist.com) to register. Registration instructions are on the reverse side of this letter. You may also call our hotline at **1-877-448-4766** and one of our program specialists will help walk you through the registration process or answer any questions you may have.

We look forward to continuing to support your patients through AR Assist.

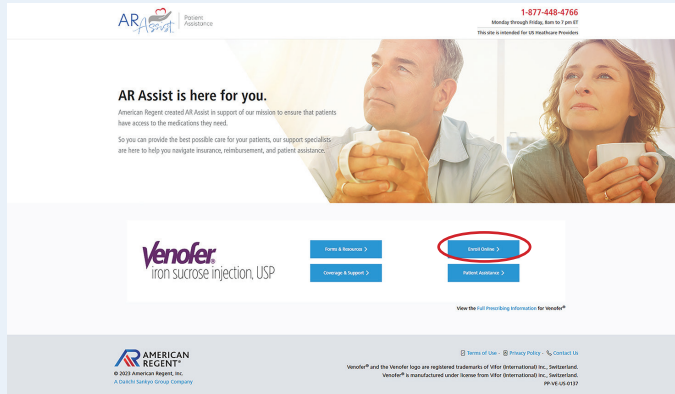
A program provided exclusively by



# Register for the AR Assist Provider Portal Today!

## 1. How to Register

Visit [www.ar-assist.com](http://www.ar-assist.com) and click "Enroll Online." You will then be directed to the portal registration page.



## 2. Click "Login or Register"



## 3. Complete the Registration Form

You will be required to select a password. Your password must be at least 8 characters and contain a combination of upper- and lower-case letters, numbers and special characters.

**Important:** you must complete all the required fields (noted with a red \*) to complete your registration request.

**Practice And User Registration Information**

Password must be at least 8 characters and must contain a combination of upper and lower case letters, numbers, and special characters. (E.g. 'Inclusion!&'). Username can not be used in the password.

Indicates required field (\*\*).

Practice Name\*

Email\*

Password\*

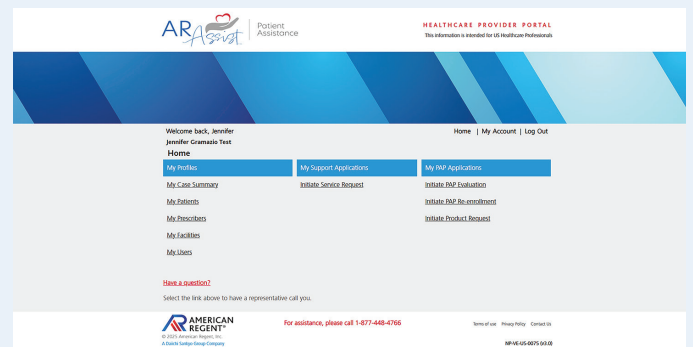
Confirm Password\*

## 4. Add Users

You will be required to add at least one additional user. Fill in the required information and click "Add." The added users name and email will appear below the form fields. Repeat this step for each user you add. Once you have completed adding users, click the certify button and then the submit button.

## 5. That's it!

You're now registered and can begin to use the online portal!



If you have any questions or technical difficulties, contact the AR Assist Hotline at **1-877-448-4766.**

We're here to help make this transition as smooth as possible!